

Compliance

Integrated Management System Policy



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Policy

The Policy of IVNOSYS SOLUCIONES SLU - SIGNATURIT GROUP SPAIN (hereinafter the Organization) is geared towards the effective fulfilment of its mission: to be a Qualified Trust Service Provider and digital transactions provider.

Management is the highest authority within the Organization in matters of Quality, Information Security, Business Continuity and the Environment, and assumes the role of driving force in this strategy, motivating and promoting the participation of all company personnel in related activities, in preventive detection and in taking actions for its continuous improvement.

Aware of the importance of customer satisfaction and the need to provide quality services while maintaining information under parameters of confidentiality, Availability, Integrity, Authenticity and Traceability, the Management has decided to implement an Integrated Management System (IMS) based on the guidelines of the current ISO 9001, ISO 14001, ISO 22301 and ISO 27001 standards, as well as other standards such as the current Spanish National Security Scheme (ENS).

To this end, it has been decided to promote this policy with the aim of:

- 1.- Adapt the organization of the company to the demands of a changing and competitive market, ensuring the complete satisfaction of our customers through continuous improvement and the participation of everyone in the company, and ensuring that the information it handles in order to carry out its activity is subject to strict security and privacy controls for the personal data it manages.
- 2.- To constantly evaluate, analyze and improve the company's processes in relation to the quality of its services, as well as to prevent any non-compliance that may occur in accordance with the stipulated standards, based on continuous improvement in quality, profitability and competitiveness; and to avoid or minimize risks.
- 3.- Ensure compliance with internal and external technical, regulatory and normative requirements for its services and products; ensure that an environment free of interference is maintained so that activities at the center can be carried out normally.
- 4.- Take into account the applicable information security, quality, business continuity and environmental requirements, as well as the results of the risk assessment and treatment to establish the objectives based on which to achieve continuous improvement of the Integrated Management System - IMS.
- 5.- Establish a commitment to environmental protection, including pollution prevention, sustainable use of resources, climate change mitigation and adaptation.
- 6.- Establish an appropriate framework for the Organization's Business Continuity.