

ANNEX I

Sub-processors (IVN suite)

Legal entity: **Amazon Web Services EMEA SARL**

Registered office: 38 avenue John F Kennedy, L-1855 Luxembourg

Servers: Ireland, European Union

Purpose and Data: Use of servers for storage of information hosted on the platform

Legal entity: **Occentus Network SL**

Registered office: Polígono Industrial Fuente del Jarro, Carrer Vila de Madrid, 44, 46988 Pol, Valencia

Location of Processing: Spain, European Union.

Purpose: Hosting and physical maintenance of servers owned by Ivnosys.

Legal entity: **Kio Networks España SL**

Registered office: calle Santiago Navarro nº8 Complejo de Espinardo, 30100 Murcia

Location of Processing: Spain, European Union.

Purpose: Hosting and physical maintenance of contingency servers owned by Ivnosys

Legal entity: **Zendesk, Inc**

Registered office: 1019 Market Street, San Francisco, CA 94103, United States

Location of processing: Ireland, European Union.

Purpose and Data: Platform used for customer service tickets to the CONTROLLER, information provided for incident management and queries.

Legal entity: **Atlassian Pty Ltd**

Registered office: 341 George Street, Sydney, NSW 2000

Software products for tracking, collaboration, communication, service management and development for teams in organisations

Location of Processing: Ireland, European Union.

Purpose and Data: Tool used in Project Management, information provided for incident and query management.

Legal entity: **Mailgun Technologies, Inc.**

Registered office: 600 North Whisman Road Suite 33, Mountain View, CA 94043

Location of Processing: European Union (Belgium and Germany)

Adequate safeguards: Data processing agreement in accordance with the requirements of Article 28 of the GDPR.

Purpose: platform we use to parse and capture requests made using the MX domain signaturit.com in order to capture emails.

Legal entity: **LINK Mobility Spain SL** - Tax ID No. B85871333

Registered office: Edificio Ática 3, Planta 1. Vía de las Dos Castillas, 33, 28224, Pozuelo de Alarcón, Madrid, Spain

Location of processing: European Union

Purpose and data: Communication and messaging platform for businesses (SMS and mailing services), telephone number and email address are shared.

Legal entity: **CM Communication Platform & Technology, S.L.U.** - Tax ID number B88586961

Registered office: Calle Serrano 41, 4th floor, Madrid 28001, Spain

Location of processing: European Union

Purpose and data: Communication and messaging platform for companies (SMS and mailing services), telephone number and email address are shared.

Legal entity: **LLEIDANETWORKS SERVEIS TELEMÀTICS, S.A.** Tax ID number B85871333

Registered office: Calle Téllez 56, Local C, 28007 Madrid (Spain)

Location of processing: European Union (Spain)

Purpose and Data: Communication and messaging platform for businesses (SMS and mailing services), telephone number and email address are shared.

Legal entity: **Cloudflare, Inc.** -

Registered office: 10 Townsend St, San Francisco (California) 94107, USA.

Location of processing: European Union (Spain)

Purpose and Data: Content Delivery Network (CDN) for web traffic protection.

Legal entity: **Functional Software, Inc. (Sentry)**

Registered office: 45 Fremont Street, 8th Floor, San Francisco, CA 94105.

Location of processing: European Union (Spain)

Purpose and data: Error analysis and detection, log monitoring.

Legal entity: **Namirial S.p.A.** – VAT No. AN157295

Registered office: Senigallia (AN), Via Caduti sul Lavoro, 4, 60019

Location of processing: European Union

Purpose and Data: Routing service for communication and messaging providers for businesses (SMS, RCS, WhatsApp, Telegram and email services), telephone numbers and email addresses are shared, as well as any details included in the body of the message or email sent by the customer.

Legal entity: **Link Mobility Italia S.r.l** – VAT No. MI 1824329

Registered office: Via Paolo Da Cannobio 37 - 20122 - Milan (MI)

Location of processing: European Union

Purpose and Data: Business communication and messaging platform (SMS, RCS, WhatsApp, Telegram and email services), telephone numbers and email addresses are shared, as well as any other details included in the body of the message or email sent by the customer.

Legal entity: **Vonage B.V.** – Tax ID NL814599941B02.

Registered office: Radarweg 29 A 12, Office 10.42, 1043NX Amsterdam, Netherlands

Place of processing: European Union

Purpose and Data: Business communication and messaging platform (SMS, RCS, WhatsApp, Telegram and email services), telephone numbers and email addresses are shared, as well as any details included in the body of the message or email sent by the customer.

Legal entity: **Mitto AG** – Tax ID CHE-476.625.358

Registered office: Bahnhofstrasse 21, Zug CH-6300, Switzerland

Location of processing: European Union

Purpose and Data: Communication and messaging platform for businesses (SMS, RCS, WhatsApp, Telegram and email services), telephone numbers and email addresses are shared, as well as any details included in the body of the message or email sent by the customer.

Legal entity: **Twilio Ireland Ltd** – Tax ID IE3335493BH.

Registered office: 25-28 North Wall Quay, Dublin, Ireland

Location of processing: European Union and USA

Purpose and Data: Business communication and messaging platform (SMS, RCS, WhatsApp, Telegram and email services), telephone numbers and email addresses are shared, as well as any details included in the body of the message or email sent by the customer. The location of processing will require international transfer to the USA when messages are sent to recipients in that location.

Applicable only to the Video ID product:

Legal entity: **Veridas Digital Authentication Solutions, S.L.** Tax ID No. B71322804

Registered office: Polígono Industrial Talluntxe II, Calle M-10, 31192, Tajonar, Navarre, Spain - Tax ID No.

Activity: development of technological products and computer applications

Location of processing: European Union

Purpose and data: facial biometrics modules, liveness detection and extraction of ID data via OCR. Image, voice, facial biometric data.